

# LIVE AFTER RACING

# Live After Racing: Accessible Information

Wolverhampton Racecourse, Dunstall Park, Wolverhampton, WV6 0PE www.wolverhampton-racecourse.co.uk

## Contact

Should you have any specific queries or concerns regarding access facilities and provisions for the Live After Racing events, please do not hesitate to get in touch on the following contact details

Phone (Racecourse Office): 01902 390 000

Email: info@wolverhampton-racecourse.co.uk

# Tickets

General admission tickets can be purchased through the Live After Racing website http://www.liveafterracing.co.uk

If you would like to add a personal assistant ticket to your order or reserve a space on the accessible viewing platform, please call the venue on 01902 390 000.

If you have already purchased your ticket through any other outlet and wish to add either of these options afterwards, this is fine too, just give us a call or email us on <u>info@wolverhampton-racecourse.co.uk</u>

### **Personal Assistants**

We can provide a free ticket to registered personal carers who are assisting a disabled visitor, which will be issued upon presentation of an official personal carer ID. Please let us know when booking your ticket that you are bringing your PA.

### **Accessible Viewing Areas**

We will have a dedicated viewing platform for customers with additional access requirements, with one companion permitted into this area per person. Please contact us for further information or to book a place.

Please note that these spaces will be allocated on a first come first served basis and we may not be able to accommodate all requests should this area reach capacity.

For regular race goers, please be aware that the viewing platform for Live After Racing events is separate to those used for race meets.

Accreditation will be required to access the viewing platform during the event. For customers who have booked a space in advance, your accreditation will be available for collection at the main reception at the Holiday Inn.

# **Site Information**

The stage and accessible viewing area will be on a grassy surface which may be slightly uneven in parts. There are hard standing paths around the site but we do advise that care is taken when using a mobility aid.

As the Live After Racing events take place outdoors, we advise that you come prepared for potential weather extremes.

If you require assistance, please do not hesitate to speak to a member of staff.

# **Event Timings**

Please refer to the specific event listing for opening times, or get in touch on the details provided above.

Performance times are subject to change and will not be confirmed until the weeks leading up to the event, however, please get in touch if you require assistance with regards to start or finish times.

# **Travel Information**

By Road:

Conveniently located in The City of Wolverhampton, off the A449 (Stafford Road) dual carriageway. Follow the brown tourist signs to Wolverhampton Racecourse (identified by the horse and jockey image). From north: Exit Junction 11 of the M6 and join the A460 towards Wolverhampton. Join the M54 at J1 Westbound. Exit at J2 and follow the A449 towards Wolverhampton.

From south: Exit junction 10a of the M6 joining M54 to junction 2. Follow A449 towards Wolverhampton. There is a taxi pick up & drop off point located outside the main entrance to the Holiday Inn hotel

By Bus:

Buses regularly operate in and out of the Wolverhampton Bus station down in close proximity to the racecourse with the nearest public bus stop being located approximately 0.5 miles from the racecourse.

Further information on bus routes and time tables can be found on the following link <u>https://www.nationalrail.co.uk/posters/WVH.pdf</u>

# By Rail:

Wolverhampton train station is located approximately 2.5 miles from the racecourse. There are regular direct trains and Metro service to/from Birmingham City Centre (avg. 20min), Liverpool Lime Street (avg. 1hr and 24min) and Manchester (avg. 1hr and 22min).

Wolverhampton station has step free access via lift to all platforms.

For more information on facilities available at the train station, please visit <u>https://www.nationalrail.co.uk/stations/WVH/details.html</u>

# Parking

There are dedicated accessible parking spaces located close to the main entrance to the racecourse.

You do not need to book parking in advance, when you arrive at the event, please let our stewards know that you are a blue badge holder and require a space and they will assist you.

Blue badge parking is also signposted from the first entrance to the racecourse on Gorsebrook Road.

## **Accessible Toilets**

Gender neutral accessible toilets are located across the race course and hospitality areas. There will also be an accessible toilet located within close proximity to the accessible viewing area for ease during the performance.

Some of these toilets are accessed by a radar key. If you do not have your own key, please speak to a member of staff who will be able to assist.

### Refreshments

Customers are not permitted to bring their own food or drink into the event, unless for medical reasons. Please contact us in advance if you are unsure or have concerns regarding medical requirements on the day of the event.

There will be food and drink available to purchase at the event. For more information on what is available, please visit <u>https://www.wolverhampton-racecourse.co.uk/raceday-experience/food-and-drink/</u>

### **Lighting and Production**

There will be flashing lights throughout the performance, and strobe lighting/smoke/other effects may be used at times. If you have any queries regarding the use of special effects, please get in touch.

### **Medical Provisions**

There will be first aid and medical staff on duty throughout the event, if you require any assistance, please speak to a member of staff who will be able to call them to your location.

There will be first aid members located in various positions across the site.

If you have any concerns regarding bringing prescribed medication in to the event, please get in touch to discuss your specific requirements.

### **Guide Dogs**

Guide Dogs are permitted on site. Please note that we may ask for proof that any assistance dog in attendance is registered with an organisation that is a member of Assistance Dogs UK.