

### **Live After Racing: Accessible Information**

Doncaster Racecourse, Leger Way, Doncaster, DN2 6BB

[www.doncaster-racecourse.co.uk](http://www.doncaster-racecourse.co.uk)

#### **Contact**

Should you have any specific queries or concerns regarding access facilities and provisions for the Live After Racing events, please do not hesitate to get in touch on the following contact details

Phone (Racecourse Office): 01302 304 200

Email: [info@doncaster-racecourse.co.uk](mailto:info@doncaster-racecourse.co.uk)

#### **Tickets**

General admission tickets can be purchased through the Live After Racing website <http://www.liveafterracing.co.uk>

If you would like to add a personal assistant ticket to your order or reserve a space in the accessible viewing area, please call the venue on 01302 304 200.

If you have already purchased your ticket through any other outlet and wish to add either of these options afterwards, this is fine too, just give us a call or email us on [info@doncaster-racecourse.co.uk](mailto:info@doncaster-racecourse.co.uk)

#### **Personal Assistants**

We can provide a free ticket to registered personal carers who are assisting a disabled visitor, which will be issued upon presentation of an official personal carer ID. Please let us know when booking your ticket that you are bringing your PA.

#### **Accessible Viewing Areas**

We will have a dedicated viewing area for customers with additional access requirements, with one companion permitted into this area per person. Please contact us for further information or to book a place.

Please note that these spaces will be allocated on a first come first served basis and we may not be able to accommodate all requests should this area reach capacity.

For regular race goers, please be aware that the viewing platform for Live After Racing events is separate to those used for race meets.

Accreditation will be required to access the viewing platform during the event. For customers who have booked a space in advance, your accreditation will be available for collection at the main reception.

## Site Information

The stage will be on a grassy surface which may be slightly uneven in parts. The accessible viewing platform and route to toilets is on hard standing. As the Live After Racing events take place outdoors, we advise that you come prepared for potential weather extremes.

If you require assistance, please do not hesitate to speak to a member of staff.

## Event Timings

Please refer to the specific event listing for opening times, or get in touch on the details provided above.

Performance times are subject to change and will not be confirmed until the weeks leading up to the event, however, please get in touch if you require assistance with regards to start or finish times.

## Travel Information

By Road:

Doncaster racecourse boasts excellent links to the motorway network including M1 (junction 32), M18 (junction 3/4), A1M (junction 36) and the M62.

There is a taxi rank and drop off point located outside the main entrance to the racecourse on Leger Way

By Bus:

We have a Shuttle Service running between the Racecourse and Doncaster Interchange (Train Station) for all race day events. The first bus will depart from the Interchange at approximately the time of our gate opening and continue until approximately 30 minutes before our first race.

The return journey will start just after the penultimate race and continue until approximately one hour after the event finishes. Prices are from £2.00 single, £3.00 return.

Please check the Travel South Yorkshire website for more information <https://www.travelsouthyorkshire.com/>

By Rail:

Doncaster station is only 2.5 miles from the racecourse. There are regular connections from Leeds, Manchester, London Kings Cross and Hull.

You can then transfer from Doncaster Interchange (train station) to the racecourse using the Race Day shuttle bus service.

For more information on facilities available at the train station, please visit [https://www.nationalrail.co.uk/stations\\_destinations/DON.aspx](https://www.nationalrail.co.uk/stations_destinations/DON.aspx)

## **Parking**

There are dedicated accessible parking spaces located close to the main entrance to the racecourse.

You do not need to book parking in advance, when you arrive at the event, please let our stewards know that you are a blue badge holder and require a space and they will assist you.

Blue badge parking is also signposted from the main entrance.

## **Accessible Toilets**

Gender neutral accessible toilets are located across the race course and hospitality areas. There will also be an accessible toilet located directly behind the accessible viewing area for ease during the performance.

Some of these toilets are accessed by a radar key. If you do not have your own key, please speak to a member of staff who will be able to assist.

## **Refreshments**

Customers are not permitted to bring their own food or drink into the event, unless for medical reasons. Please contact us in advance if you are unsure or have concerns regarding medical requirements on the day of the event.

There will be food and drink available to purchase at the event. For more information on what is available, please visit <https://www.doncaster-racecourse.co.uk/restaurants-and-hospitality/>

## **Lighting and Production**

There will be flashing lights throughout the performance, and strobe lighting/smoke/other effects may be used at times. If you have any queries regarding the use of special effects, please get in touch.

## **Medical Provisions**

There will be first aid and medical staff on duty throughout the event, if you require any assistance, please speak to a member of staff who will be able to call them to your location.

There will be first aid members located in various positions across the site.

If you have any concerns regarding bringing prescribed medication in to the event, please get in touch to discuss your specific requirements.

## **Guide Dogs**

Guide Dogs are permitted on site. Please note that we may ask for proof that any assistance dog in attendance is registered with an organisation that is a member of Assistance Dogs UK.